

EAST Search History**EAST Search History (Interference)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S67	13	(representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid \$7 and (display\$6 or screen).clm.	US-PGPUB; USPAT; UPAD	OR	ON	2010/03/21 12:47
S68	4	bid\$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near3 agent.clm.	US-PGPUB; USPAT; UPAD	OR	ON	2010/03/21 12:47
S69	0	379/265.13 and (representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid \$7 and (display\$6 or screen).clm.	US-PGPUB; USPAT; UPAD	OR	ON	2010/03/21 12:47
S70	0	379/265.13 and bid \$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near5 agent and bid\$6.clm.	US-PGPUB; USPAT; UPAD	OR	ON	2010/03/21 12:48

S71	0	assign\$6 near4 (plural \$5 or multiple) near4 (call or calling or caller or customer) with (contact or call) near2 center same (agent or operator or representative) and offer\$5 near5 (agent or operator or representative) and descri\$7 near4 (call or calling or caller or customer) with (different or separate) near2 (screen or window) and (agent or operator or representative) near5 bid\$5 near5 (call or calling or caller or customer) and assign \$5 near5 (call or calling or caller or customer) with highest near5 bid\$5 and media near type and average near4 (call or calling or caller or customer). clm.	US- PGPUB; USPAT; UPAD	OR	ON	2010/03/21 12:49
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3/ 21/ 10 2:36:30 PM**C:\ Documents and Settings\ tknowlin\ My Documents\ EAST\ Workspaces\ beckstrom.
wsp**